<u>CONSUMER GRIEVANCES REDRESSAL FORUM</u> SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI This 27th day of January' 2025 C.G.No.179/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Sri. S.L. Anjani Kumar Member (Finance) Member (Technical)

Between

The Head Mistress, ZPPH School, Chemudugunta, Venkatachalam (M), Nellore District.

Complainant

AND

- 1. Superintending Engineer/O/Nellore
- 2. Dy. Executive Engineer/O/Muthukuru
- 3. Executive Engineer/O/Nellore Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

<u>ORDER</u>

01. The complainant filed the complaint stating that one Distribution Transformer is previously erected inside the premises of the school building adjacent to the compound wall, endangering the lives of the students and it is to be shifted outside the compound wall.

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- **02.** The said complaint was registered as C.G.No.179/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they shifted the transformer to outside the compound wall of the school premises.
- **03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that they shifted the transformer to outside the compound wall of the school premises. The complainant also issued letter of satisfaction stating that the transformer is shifted to outside the compound wall of the school building. Since the purpose is served, the complaint is closed. There is no order as to costs.
- **04.** The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27th day of January'2025.

27/01/2025

CHAIRPERSON

ember (Technical)

C.G.NO. 179/2024-25/NELLORF CIRCLE

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

al distance in the second stands.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

21/01/202